

# Privacy declaration

Wegter Grootverbruik B.V., with its headquarters at Deventerstraat 11, 7575 EM Oldenzaal, is responsible for the processing of personal data as specified in this privacy declaration.

## Contact details:

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## General

In this privacy declaration, we specify how we use and protect the information you provide to Wegter Grootverbruik B.V. when visiting our website and when corresponding with us.

### What information do we collect?

When you visit our website, you can contact us using the appropriate contact section of the website. We collect the information that you supply, such as your first name, surname, e-mail, telephone number and your question. You can also contact us by e-mail, using the contact details on this website or through our social media channels. When you contact us, we collect your name, company name, telephone number, e-mail address and all other information you provide us and that we need to assist you and to be able to communicate with you.

If you voluntarily subscribe to our marketing communications, we collect the information you provide, such as your e-mail address, the topics about which you request updates or want more information and all other information that you decide to give us, like your name, company and position. You are free to unsubscribe at any time from these messages by clicking on the unsubscribe link in the footer of our mailings and following the instructions.

If you are one of our customers, suppliers or prospective customers, we can only process a few personal details in the context of our business relationship with you, for example when you place an order. Such personal details can consist of your name, company and position, e-mail address, telephone number, address, order details and if applicable, Chamber of Commerce number, VAT number, IBAN.

We also collect information about the use of our websites via cookies. Look at the "Cookies" section below and our Cookie declaration for more information.

### What do we do with the information we collect?

We may use your details for the following purposes:

For example, we use the information you provide when you contact us in connection with questions, orders, comments or complaints in order to do business with you and for our legitimate interest to communicate with you about our products and services.

If you are one of our customers, suppliers or prospective customers, we use your data to draw up a contract with you and carry it out. This can include verifying your identity, communicating with you and arranging the delivery of products and services. We can also use your data for our legitimate interests of documenting and managing our internal administration.

We use the data we obtain from the use of our websites for market research in the context of our legitimate interests to improve our products and services and to offer customized products and services to our customers and prospective customers.

We use the information you provide us via our websites (for example, when subscribing to a newsletter or other marketing communication method) to send you information about our products and services, special offers or other information based on the interests you specified to us. If you do not wish to receive such information, you can confirm this by following the instructions in the links in the footer of our mailings.

If necessary, we can use your data to comply with applicable legislation and for our legitimate objective to protect our legal rights, for example in connection with legal claims, compliance, regulatory and/or investigational purposes. This can include sharing your data with third parties, such as government agencies or law enforcement officers.

When do we share your personal data with third parties?

If it becomes necessary to carry out the service you requested of us, to carry out the order you placed with us or to follow up your questions, we can share your data with other parties like a transport partner, a hosting partner or another partner required for carrying out your request. External service providers process your data on behalf of Wegter Grootverbruik B.V. for the above-mentioned purposes. When we share your data with these parties, we shall inform you about the situation.

### **How long do we store your data?**

We store information about you only as long as necessary for the purposes for which it was collected.

For example, if you are a customer or supplier of Wegter Grootverbruik B.V., then we save your data for the duration of the contractual relationship that you or your company has with us, and after termination of that relationship, for as long as necessary to realize the above-mentioned purposes or to comply with legal obligations like tax returns. Information that we collect as a result of the fact that you subscribed to our marketing communication is stored until you decide to unsubscribe.

### **How do we protect your data?**

We do everything we can to ensure that your data are safe. To prevent unauthorized access or publication, we have taken technical and organizational measures to protect and secure the information that we process about you.

### **What are your rights?**

You have the right to ask Wegter Grootverbruik B.V. for an overview of the information that we have on you, also to correct or delete certain data, to restrict the processing of your data, or to ask Wegter Grootverbruik B.V. to transfer part of this information to other organizations. You can also appeal

against any processing of your data, and when Wegter Grootverbruik B.V. has asked your consent to process your data, you can withdraw this consent at any time.

We hope that we have been able to answer your questions about the way in which we process your data. If you are worried about the way in which we process your data, you can contact [marketing@wegter.nl](mailto:marketing@wegter.nl). If you wish to unsubscribe from marketing messages from us, you can do this at any time via the “Unsubscribe” link at the bottom of such mailings.

If there is an unsolved problem, you have the right to contact your local data protection authority. We hope that this will not be necessary and assure you that we shall do our best to resolve any dissatisfaction.

### **Links to other websites**

Our websites can contain links to other interesting websites. However, as soon as you have used these links to leave our website, be aware that we have no control over the other website. That is why we cannot be held responsible for the protection and privacy of information that you provide during your visit to such websites, and such websites do not fall under this privacy declaration. Please be careful and examine the privacy declaration applicable to the website in question.

### **How do we use cookies?**

Some functions on our websites require the use of “cookies”. These are small text files that are stored on your computer’s hard drive. We use cookies to discover which pages are visited and which functions are used the most. This enables us to continuously improve our website to meet the needs of our visitors.

For more information about our use of cookies, please examine our Cookie declaration.

### **Any questions?**

If you have any questions about this privacy declaration, you can contact us at: [marketing@wegter.nl](mailto:marketing@wegter.nl).

### **Amendments and applicable law**

Wegter Grootverbruik B.V. can amend this privacy declaration from time to time by updating this page. This privacy declaration is effective from 25 May 2018.